



08. Links to other resources

The following resources might be useful to better understand QParents.

Publicly available:

Documentation	
QParents User Guide	This is the most comprehensive resource about using QParents. However, most parents won't need this much detail. This document is also available to QParents users once they are logged in to QParents.
Registration Quick Reference Guide	This document gives clear instructions on how parents can register for QParents.
Online Help	Covers a range of questions/issues that might be encountered by QParents users in a Question and Answer format.
About QParents	Provides general information about QParents for interested parents and school staff.
Videos	
QParents Showcase Video	Gives an overview of QParents.
QParents Registration Video	This step-by-step video guide demonstrates the QParents registration process.
Note: There are also a range of help videos available to QParents users once they are logged in to QParents.	
Phone support	
13 QGOV (13 74 68)	The QGOV helpline is equipped to provide phone support to QParents users.

Internally Available:

Documentation	
QParents Preparation Schedule	This document gives a clear, two-page overview of all the activities that need to happen in the lead up to, and immediately after, the launch of QParents at your school, with links to further information where needed. It should form the basis for planning the launch of QParents at your school.
QParents Communications Pack	Contains communications materials that schools can use to inform their school community about QParents. This will continue to be updated throughout pilot phase.
OneSchool QParents Configuration Guide	This guide provides detailed information about the OneSchool functionality relating to nominating and inviting QPAOs, and managing QParents accounts.
OneSchool Managing Data Changes Guide	This document provides information on managing QParents data change requests in OneSchool
OneSchool Training Session Recordings	
OneSchool QParents Configuration Training Session	This webinar provides training on the OneSchool functionality relating to nominating and inviting QPAOs, and managing QParents accounts. (Password: oneschool)
OneSchool Managing Data Changes Training Session	This webinar provides information on managing QParents data change requests in OneSchool (Password: oneschool)
Videos	
QParents OneSchool video	Gives an overview of OneSchool functionality related to QParents.